



Kugundua

Privacy Policy

Kugundua values your trust in our organization. In this document, we inform you about how Kugundua handles your personal data. We do everything we can to safeguard your privacy, and therefore, Kugundua treats personal data with care.

Kugundua complies with all applicable laws and regulations, including the General Data Protection Regulation (GDPR).

This means:

- Personal data is processed in accordance with the purpose for which it was provided. These purposes and types of personal data are described later in this privacy policy.
- The processing of personal data is limited to only the data necessary for the purposes for which it is processed.
- Explicit consent will be requested if Kugundua needs it for the processing of personal data.
- Kugundua's website uses only technical and functional cookies. Additionally, analytical data is collected on this website that does not infringe upon your privacy.
- Kugundua does not share personal data with third parties unless necessary for the purposes for which it was provided, or when required by law. A legal obligation might include, for example, a police investigation.
- Kugundua is aware of the rights concerning the personal data of its guests. Kugundua aims to inform its guests of these rights and respects them.

As Kugundua, we are responsible for processing the personal data of our guests. If, after reading this privacy policy, you have any questions or wish to contact us, you can do so using the contact details listed on Kugundua's website.

Purposes of Kugundua for processing personal data:

- Notifying of upsells prior to the trip.
- Sending postal mailings.
- Entering into agreements.
- Sending newsletters.
- Processing invoices.

For the above purposes, Kugundua may request the following personal data:

- Address, postal code, city, country of residence.
- Telephone number.
- Email address.
- Any health-related special requests.
- Bank/credit card details (account holder's name and account number). For our administration, a copy of a valid bank/credit card of the (main) booker will be taken upon arrival.
- Data listed on a valid ID (photo, first and last name, date of birth, place of birth, BSN number, signature, document number). A copy of a valid ID of the (main) booker will be taken for our administration upon arrival.

Minors

Kugundua processes personal data of minors (individuals under 18) only when necessary for completing the booking. This will only concern the first and last name and the date of birth.

Retention Period

Kugundua retains personal data no longer than necessary for the purpose for which it was provided or as required by law.

Security

Kugundua takes appropriate technical and organizational measures to protect your personal data from unlawful processing.

Rights Regarding Personal Data

You have the right to access, rectify, or delete the personal data we have about you. You may also object to the processing of your personal data (or part of it) by Kugundua. Additionally, you have the right to have the data you provided to Kugundua transferred to yourself or directly to another party, if desired. Kugundua may ask you to authenticate yourself before responding to any of these requests.